

BUSINESS CONTINUITY POLICY

As iGA Airport Operation Inc., we commit to ensuring the continuity and uninterrupted operation of all services and critical business processes in all activities we undertake at Istanbul Airport, in alignment with our Strategic Objectives. Additionally, we pledge to fulfill our responsibilities to legal and regulatory bodies and third parties, by:

- Providing a framework to identify Business Continuity objectives,
- Ensuring the effective operation of the Business Continuity Management System in accordance with the organization's objectives,
- Continuously improving the Business Continuity Management System,
- Complying with sectoral requirements that we are obliged to fulfill,
- Facilitating communication and coordination of business continuity with relevant internal and external stakeholders and suppliers,
- Adhering to the Istanbul Airport Emergency Response Plan process,
- Allocating resources to maintain operational continuity,
- Ensuring optimal protection of company assets,
- Identifying critical business processes,
- Identifying, updating, and backing up prioritized activities, employees, equipment, infrastructure, facilities, and areas of responsibility that would cause interruptions in critical business processes,
- Identifying risks, scenarios, and potential impacts within the scope of Enterprise Risk Management that would disrupt critical business processes,
- Analyzing operational, financial, legal, and reputational adverse impacts to ensure business sustainability or timely recovery in the event of any interruption,
- Developing recovery strategies and measures to mitigate adverse impacts based on these analyses,
- Ensuring the prompt activation of business processes after any interruption,
- Establishing business recovery teams for this purpose,
- Testing the validity of scenarios and recovery strategies,
- Ensuring necessary training is provided.



SELAHATTİN BİLGEN
CEO